Payment Gateway Price List - Start

Service cancellation



free

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Visa and Mastercard payment cards including Google Pay and Apple Pay	
Payments up to 50,000 CZK per month	free
Payments over 50,000 CZK per month	1 % + 0 CZK
All types of cards (consumer, business, EU and non-EU issued)	
Bank transfers	
In Czechia, Slovakia, Poland	1 % + 0 CZK
Meal vouchers and benefit cards	
Edenred, Chèque Déjeuner (Up Czech Republic), Naše stravenka (Lidl), Benefit Plus	1 % + 0 CZK
Buy now, pay later in the Czech Republic	
Buy now, pay later – Twisto, Skip Pay, PlatímPak	
Pay in three installments – Twisto, Skip Pay, ESSOX	1 % + 0 CZK
Installment sale – Cofidis, ESSOX, Home Credit	
Buy now, pay later in the Czech Republic	
Installment sale – Tatra banka	1 % + 0 EUR
Buy now, pay later in the Czech Republic	
Buy now, pay later – Twisto	1 % + 0 PLN
Pay in three installments – Twisto	1 /0 1 01 214
Other fees	
Service operation, monthly fee	free
Additional fee for card payments in currencies other than the merchant's domestic currency	0,15 %
Refund (return of funds at the client's request)	5 CZK
Chargeback (forced return of money based on the payer's complaint)	990 CZK
Gateway activation	free
Choice of payout frequency to the Client's bank account - daily, weekly, or monthly	free
Payout of CZK to the Client's bank account held with a bank in CZ	free
Payout of EUR to the Client's bank account held with a bank in the EU	free
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Payment Gateway Price List - Start



Optional services	
Payout of CZK to the Client's bank account held with a bank outside CZ	30 CZK
Payout to the Client's bank account in PLN, HUF, USD, GBP, RON, NOK, SEK	100 CZK
Processing payments from Booking.com, Expedia, Agoda and other accommodation portals	2,5 % + 1 CZK
Processing payments from accommodation portals in Mastercard B2B Travel program	3,0 % + 1 CZK

For the first six calendar months from the signing of the contract, fees for card payments up to CZK 50,000 per month and monthly fees for the operation of the payment gateway or rental of a payment terminal are free. From the seventh month, the Easy price list will be activated for the client. For the volume of card payments over CZK 50,000 per month and for other payment methods, there is a uniform fee of 1 % + 0 CZK. The Start price list is part of the Czech Republic Pays by Card project, which is an initiative of the Ministry of Industry and Trade of the Czech Republic and the card companies Visa and Mastercard.

We guarantee that the fees in this price list will remain unchanged at least until 31 December 2026.



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